

Hidden Gem Home for Adults

8/11/2020

To our dear Residents and Families,

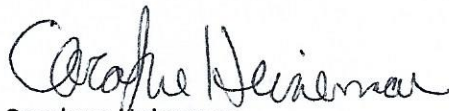
I am happy to announce that the Hidden Gem is now approved to be open to visitors! We continue to monitor Residents and Staff on a daily basis and ask that you help us continue to keep you and your loved ones safe by understanding that we have strict protocols in place that need to be followed.

- All visitors must be 18 years or older, or accompanied by an adult of 18 years and older.
- All visitors must wear proper PPE and are asked to maintain proper social distancing protocols.
- All visitors will be screened upon arrival and will be refused access if Staff feels that they are not within the parameters that must be met.
- Visits will be limited to 1-2 people at a time and for 30 minutes. Please understand that many Residents have visitors that want to come and we need to fit everyone into the scheduled times. Staff will be responsible to clean the area between each visit as well. We will increase time of visits in the next few weeks.
- All visits will be in the yard at this time.
- Visiting hours: 9am-11:30am, 1pm-4:30pm. This will ensure that adequate staff is available to meet any needs.
- In order to schedule a visit, please contact Carolynne at 917.796.6005. No other Staff will be able to confirm your appointment.

As per the Department of Health: If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the Covid-19 State declared public health emergency.

Our Staff has been working diligently 24 hours a day to ensure that your loved ones are happy healthy and safe. We thank you for your assistance in maintaining a safe environment for the Residents of the Hidden Gem and hope that we can open up for unlimited visitation very soon.

I look forward to hearing from you and seeing you!



Carolynne Heineman

Administrator